

Appendix B <http://www.kwu.edu/about-kwu/policies>



**Kansas Wesleyan University
Policy on Formal Student Complaint Procedures**

The Kansas Wesleyan University Formal Student Complaint Policy is available to students who wish to have a concern resolved regarding a university community process or person. The objective of the Kansas Wesleyan University Formal Student Complaint Policy is to resolve concerns as quickly and efficiently as possible at the level closest to the student. A formal complaint should be filed during the semester of occurrence but no later than 60 days from the first day of the following academic semester.

WHAT IS CONSIDERED AN INFORMAL COMPLAINT

Student-generated hand-written or electronically-written (e.g., email, letters, etc.) complaints signed and dated by a student and provided to the Registrar will be considered to be an informal complaint. All informal complaints will not be tracked.

Informal complaints may be provided via US mail, pirate (personal) email, KWU email, faxed, or hand-delivered. For the purposes of this policy, a student is defined as someone who is currently enrolled full- or part-time or who has recently been enrolled in the institution. If the informal complainant is someone who has not been enrolled during the previous two semesters or academic year, (or) must reapply for admission, or an alumnus who received a KWU degree or other award two or more years ago, will not be considered a student for the purposes of this policy. Informal complaints received from non-students will not be tracked for the purposes of this policy, including non-student informal complaints that might relate to a Kansas Wesleyan University student(s) or representative(s).

WHAT IS CONSIDERED TO BE A FORMAL COMPLAINT

Kansas Wesleyan University (KWU) acknowledges any formal institutionally-recognized **petition** or **appeal** that requests a student (complainant) to set forth the facts, reasons, and evidence that is sufficient to support a claim against a KWU party or KWU parties as being a formal complaint. Formal institutionally-recognized forms are: 1) Petition to KWU Form **OR** 2) specified KWU Appeal Forms (e.g., Satisfactory Academic Progress Appeal Form, Financial Assistance Appeal Form, Grade Appeal Form, etc.). All formal complaints will be tracked.

Formal complaints may be provided via US mail, pirate (personal) email, KWU email, faxed, or hand-delivered. For the purposes of this policy, a student is defined as someone who is currently enrolled full- or part-time or who has recently been enrolled in the institution. If the formal complainant is someone who has not been enrolled during the previous two semesters or academic year, (or) must reapply for admission, or an alumnus who received a KWU degree or other award two or more years ago, will not be considered a student for the purposes of this policy. Formal complaints received from non-students will not be tracked for the purposes of this policy, including non-student formal complaints that might relate to a Kansas Wesleyan University student(s) or representative(s).

At their discretion, a Reporting Official may file a formal complaint on behalf of the student due to extenuating circumstances.

Types of formal complaints would include academic, non-academic, and harassment incidents.

Academic formal complaints/grievances are reported to the Registrar who will then forward to the appropriate reporting official. Information regarding the policies and procedures for students who wish to pursue academic complaints and grievances are detailed in the Academic Catalog. The Student Handbook, Teacher Education Handbook, and Nursing Education Handbook also contain procedures. Students who wish to pursue academic complaints and grievances should follow the prescribed policies and procedures outlined in the respective publication. Academic complaints/grievances include: academic continued probation, academic suspension status, accommodation grievances, accommodation request appeals, course conflict enrollment, dual credit enrollment deadline/late registration, grades, increasing course limits, KWU Online, library, re-admittance for suspension, teaching/instructor complaint, and transfer course appeal.

Non-academic formal complaints/grievances are reported to the Registrar who will then forward to the appropriate reporting official. Non-academic formal complaint categories are provided below:

Admissions formal complaints/grievances include: admittance for suspension from another institution and admissions deadline/late acceptance.

Athletic formal complaints/grievances include: athletic-related concerns and coaching/sport complaints.

Finance and Operations formal complaints/grievances include: administrative drop for non-payment, billing/no-show billing, buildings/grounds/facilities (non-housing or non-residency).

Information Services formal complaints/grievances include: electronic information/IT conduct/misuse.

Miscellaneous non-academic formal complaints/grievances include: academic conduct, dining, electronic information/IT conduct/misuse, housing, housing and/or dining buy-out, non-academic conduct, residency, and student clubs and/or organizations (institutionally recognized).

Program formal complaints/grievances include: program admission concerns.

Registrar formal complaints/grievances include: active duty withdrawal, add/drop deadline, course conflict enrollment, graduation application deadline, increasing course limits, medical withdrawal, transfer course appeal, and withdrawal deadline.

Student Financial Planning formal complaints/grievances include: academic and financial assistance reinstatement (satisfactory academic progress – SAP).

Harassment incidents are submitted to the Registrar who will then forward to the appropriate reporting official for addressing appropriate action/resolution. Harassment complaint/grievances include: harassment, sexual assault, sexual harassment, and other forms of sexual misconduct (see KWU Policy on Sexual Assault, Harassment, & Other Forms of Sexual Misconduct at

<https://www.kwu.edu/sites/default/files/KWU%20Sexual%20Misconduct%20and%20Unlawful%20Harassment%20Policy%20-Update%20-%20Jun%202015.pdf>).

Formal complaints/grievances are provided in the following publications as supporting documentation:

- College Catalog
- Student Handbook
- Nursing Department Handbook
- Teacher Education Handbook
- KWU Website

Any formal complaint regarding a Reporting Official or the President of the University should be submitted to the Registrar who will then forward to the appropriate party.

Supporting KWU Documentation

Supporting Documentation	Location
KWU Website	https://www.kwu.edu/sites/default/files/3.%20Student%20Complaint%20Policy%2004.03.19.pdf
Nursing Education Handbook	http://www.kwu.edu/sites/default/files/Nursing%20Student%20Handbook%202018-19.pdf
Policy on Sexual Assault, Harassment, & Other Forms of Sexual Misconduct	https://www.kwu.edu/sites/default/files/KWU%20Sexual%20Misconduct%20and%20Unlawful%20Harassment%20Policy%20-Update%20-%20Jun%202015.pdf
Student Code of Conduct	http://www.kwu.edu/sites/default/files/Code%20of%20Conduct.pdf
Student Handbook	http://www.kwu.edu/sites/default/files/2018-19%20Handbook.pdf
University Academic Catalog	http://www.kwu.edu/sites/default/files/1819%20Catalog%20Online_0.pdf

*Printed copies may be obtained by contacting the Vice President for Student Development.

FILING A FORMAL STUDENT COMPLAINT

INFORMAL RESOLUTION

Initially, the student who is considering the submission of a complaint should attempt to resolve the concern directly with the appropriate faculty member, staff member, or student.

Revision Approved by PC: 10-29-18

Revision Approved by IDC: 10-29-18

If the complainant is not satisfied, or not willing to address the issue with the individual to whom the complaint is directed, a formal student complaint may be initiated.

FORMAL RESOLUTION

1. A student seeking a formal resolution needs to fill out all sections of the appropriate institutional form: *Petition to KWU Form* **or** *KWU Appeal Form*, and send to the Registrar containing a brief narrative of the facts of the complaint. If a *Petition to KWU* form is submitted, please provide the appropriate evidence to support your claim. Please be sure to sign and date the *Petition to KWU Form* or *KWU Appeal Form* before submitting to the Registrar. Include your contact information (phone number, current mailing address: [house or apartment number, street, town, state, zip code], and email address) for future correspondence between the ~~Reporting Official~~ Registrar and the complainant.
 - Complaints can be submitted by:
 - Mailing all required formal documentation to the appropriate Registrar at: 100 East Claflin Ave., Salina, KS 67401
 - Emailing all required formal documentation from your pirate (personal) email account to the Registrar.
 - Delivering all required formal documentation to the Registrar's Office in Pioneer Hall, room 285.
2. If the formal complaint is against a Reporting Official, it should be sent to the Registrar who will then forward to the appropriate Reporting Official's supervisor.

The Registrar will initiate the resolution process by forwarding the formal complaint to the appropriate Reporting Official (see pp. 6-8) who will then investigate the complaint generally within ten business days. A 'business day,' for the purposes of this policy, is defined as Monday through Friday when the campus is officially open. The Reporting Official will act upon the appropriate actions/changes/follow-up to resolve the matter. A response to the complainant will be sent generally within ten business days of receipt of the complaint. If a longer time is needed to investigate and make a decision, the Reporting Official will make a reasonable extension of the deadline and contact the complainant to notify them of the new deadline generally within ten business days of receipt of the complaint.

If the complainant is not satisfied with a resolution, an appeal can be made to the Registrar who will then forward to the Reporting Official's supervisor generally within ten business days from the receipt of the decision. If the complaint concerns the Reporting Official, an appeal regarding the Reporting Official's decision should be made to the Registrar who will then forward to the Reporting Official's supervisor. A decision regarding the appeal will be conducted generally within ten business days of receipt of the complaint appeal. The institutional decision on the appeal is final.

STUDENT APPEALS

Any student who is not satisfied with a non-academic decision made by a Reporting Official with a formal complaint should follow the appeal procedures outlined in the Student Code of Conduct (p. 8; Letter D) at:

<http://www.kwu.edu/sites/default/files/Code%20of%20Conduct.pdf> .

Any student who is not satisfied with an academic decision made by a Reporting Official with a formal complaint should fill out a Petition to **KWU** Form and file with the Registrar's Office

in Pioneer Hall, room 285. The Registrar's Office will forward to the Reporting Official's supervisor. Please be sure to follow the directions provided on the form located at:

<https://www.kwu.edu/about-kwu/policies>

TRACKING COMPLAINTS

Formal complaints (signed by a student and sent to the Registrar) will be tracked on a spreadsheet provided on a secure shared drive. The Reporting Official handling the complaint is responsible for submitting the required information on the spreadsheet, including appeal information. Paper files and supporting documentation will be securely kept in the respective Registrar's Office. Tracking information will contain, but is not limited to the following information:

- A copy of the student's complaint (including student's legal name and KWU I.D.).
- The date the initial complaint was received by the Registrar.
- Student classification at KWU: first year, sophomore, junior, senior, graduate.
- Date in which KWU contacted the complainant.
- The nature of the complaint.
- Identification of complaint as formal.
- Classification of the complaint (academic, non-academic, admissions, athletics, etc.).
- Title of KWU Reporting Official
- Nature of KWU response (email, phone, face-to-face, letter, etc.).
- Actions taken by KWU.
- A decision from the Reporting Official regarding the complaint.
- The University's resolution regarding the complaint, should an appeal occur.
- Date of resolution.
- Date of notification to student.

The annual Institutional Record of Student Complaints will be maintained on record for a period of three years. The tracking documentation and the Annual Report will be kept on file for 10 years. The Annual Report will contain the following information:

- The total number of complaints received by each Reporting Official.
- The nature of complaints received by generic category.
- A summary record of each complaint received, the action taken by Reporting Official and/or College.
- Date of initial complaint.
- Time allotted for determining final decision.
- Date of final decision
- Date of notification to student.
- Complaint trends and how complaints were addressed including thematic data analysis (open coding and focused coding).

CONFIDENTIALITY

The annual Institutional Record of Student Complaints will not include the name or student I.D. of the complainant or name(s) of any individuals involved in the facts of complaint. Kansas Wesleyan University is required to share complaint information with accreditors, but individual identities students and other KWU personnel will be redacted.

INSTITUTIONAL REVIEW

The annual Institutional Record of Formal Student Complaints will be presented to the President, Provost, Vice Presidents, Academic Dean, Directors, and when appropriate, to Division Chairs and Department Chairs no later than August following the academic year

Revision Approved by PC: 10-29-18

Revision Approved by IDC: 10-29-18

of record. The President will work with this team as needed to develop recommendations and/or additional action to ensure on-going quality service to students.

All formal complaints are holistically reviewed and tracked by Reporting Officials on a case-by-case basis as well as part of an annual review during the summer months prior to the beginning of a new academic year. As a result of said holistic review, current policies are revised based on the evidence of KWU's formal complaint system, current policies are enforced with no revision, or new policies are crafted to meet the changing needs of our students, institution, and community stakeholders.

The aim of the institution is to resolve issues of dissatisfaction as close to the initial point of contact as possible and to conduct thorough and fair investigations of complaints so that, where appropriate, we can make evidence-based decisions on the data (facts) of each individual case. Early complaint resolution saves the institution time and resources, contributes to the overall efficiency of the University, and ultimately promotes a continued positive experience of our students, faculty, staff, and community members. Our process demonstrates our commitment to valuing formal complaints.

EXAMPLES OF TYPES OF COMPLAINTS OR APPEALS AND THE REPORTING OFFICIAL TO WHOM THE FORMAL COMPLAINT SHOULD BE FILED

FORMAL COMPLAINT TYPE or APPEAL	REPORTING OFFICIAL
Academic and Financial Assistance Reinstatement (Satisfactory Academic Progress – SAP)	Director of Student Financial Planning
Academic Conduct*	Vice President for Student Development*
Academic Continued Probation*	Provost*
Academic Suspension Status*	Provost*
Accommodation Grievances*	Academic Dean*
Accommodation Request Appeals*	Academic Dean*
Active Duty Withdrawal	Registrar
Add/Drop Deadline	Registrar
Administrative Drop for Non-payment/Payment Deadline	Chief Financial Officer
Admissions Deadline/Late Acceptance*	Vice President for Admissions & Advancement*
Admittance for Suspension from Another Institution*	Vice President for Admissions & Advancement*
Athletic-related Concerns	Vice President and Director of Athletics
Billing and No-show Billing	Chief Financial Officer

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Buildings/Grounds/Facilities (Non-housing, Non-residential)	Chief Financial Officer
Coaching and/or Sport Complaints	Vice President and Director of Athletics
Course Conflict Enrollment*	Registrar* OR Provost*
Dining	Vice President for Student Development
Dual Credit Enrollment Deadline/Late Registration*	Academic Dean*
Electronic Information/IT Conduct/Misuse	Vice President for Student Development OR Director of Information Services
Enrollment Deadline/Late Registration*	Academic Dean*
Grades*	Provost*
Graduation Application Deadline	Registrar
Housing	Vice President for Student Development
Housing/Dining Buy-out	Vice President for Student Development
Increasing Course Limits*	Registrar* OR Provost*
KWU Online (Distance Education)*	Academic Dean*
Library*	Academic Dean*
Medical Withdrawal	Registrar
Non-academic Conduct	Vice President for Student Development
Program Admission*	Director of Nursing Education* OR Director of Teacher Education*
Re-admittance for Suspension*	Provost*
Residency	Vice President for Student Development
Student Clubs and/or Organizations (Institutionally Recognized)	Vice President for Student Development
Teaching/Instructor Complaint*	Provost*
Title IX: Sexual Assault, Harassment, & Other Forms of Sexual Misconduct*	Title IX Coordinator: Bridget Weiser Address: 100 East Claflin Ave; Salina, KS 67401 Phone: 785-833-4306 Email: bridget@kwu.edu See Title IX Policy*

Transfer Course Appeal*	Registrar* OR Provost*
Withdrawal Deadline	Registrar

*Denote appeals that should use the following appeal forms, petition forms, or policy:

(see below/immediate next page for appeal forms, petition forms, or policy links)

Course Conflict Enrollment Petition:

https://kwes.acck.edu/ICS/icsfs/Course_Conflict_Enrollment_Petition.pdf?target=6d4ff94c-7fb7-4a03-8b3d-5cfc70da2d5a

Petition to Appeal Academic Dismissal Form (Petition to the Provost Form):

https://kwes.acck.edu/ICS/icsfs/Petition_to_Provost.pdf?target=b4ae72a1-8061-4bdf-b867-c1e3f55b2348

Petition to Appeal Student Complaint Form (Petition to the Provost Form):

https://kwes.acck.edu/ICS/icsfs/Petition_to_Provost.pdf?target=b4ae72a1-8061-4bdf-b867-c1e3f55b2348

Satisfactory Academic Progress Appeal Form and Financial Assistance Appeal Form:

<http://www.kwu.edu/sites/default/files/Appeal%20for%20SAP%20for%20Academic%20and%20FA%20Reinstatement.pdf>

Title IX Policy (Sexual Assault, Harassment, & Other Forms of Sexual Misconduct):

<http://www.kwu.edu/sites/default/files/KWU%20Sexual%20Misconduct%20and%20Unlawful%20Harassment%20Policy%20Update%20-%20Jun%202015.pdf>

If the complaint is not addressed above, contact Vice President for Student Development to determine the appropriate party or you may send the complaint to any of the Reporting Officials listed above and they will forward to the staff member overseeing the area in which the complaint originated.

COMPLAINTS TO THE HIGHER LEARNING COMMISSION

The Higher Learning Commission (HLC) has established a clear distinction between individual grievances and complaints that appear to involve broad institutional practices. Where a complaint does raise issues regarding the institution's ongoing ability to meet the Criteria of Accreditation, the Commission forwards the complaint to the institution and requests a formal response. HLC Contact information:

Higher Learning Commission
230 South LaSalle Street, Suite 7-500,
Chicago, Illinois 60604-1411
Phone: 312.263.0456. Fax: 312.263.7462.
info@hlcommission.org

Instructions on HLC website: <http://www.ncahlc.org/information-for-the-public/complaints.html>

([Back to Student Appeals](#))

COMPLAINTS TO THE OFFICE OF CIVIL RIGHTS (OCR), DISABILITY BASIS

Any individual who believes that he or she or a specific individual or class of individuals has been subjected to discrimination on the basis of disability, in a health or human service program or activity conducted by a covered entity, may file a complaint with OCR. Complaints must be filed within 180 days from the date of the alleged discrimination. OCR may extend the 180-day deadline if you can show "good cause."

Include the following information in your written complaint, or request a Discrimination Complaint Form from an OCR Regional or Headquarters office (complaints must be signed by the complainant or an authorized representative):

- Your name, address, and telephone number.
- Name and address of the entity you believe discriminated against you.
- How, why, and when you believe you were discriminated against.
- Timeframe in which allegation occurred.
- Any other relevant information.

Send your signed and dated complaint to the Regional Manager at the appropriate OCR Regional Office, or to the address located below.

Kansas City

Office for Civil Rights
 U.S. Department of Health and Human Services
 601 East 12th Street - Room 353
 Kansas City, MO 64106
 Customer Response Center: (800) 368-1019
 Fax: (202) 619-3818
 TDD: (800) 537-7697
 Email: ocrmail@hhs.gov

Upon receipt, OCR will review the information provided. If OCR determines they do not have the authority to investigate your complaint, they will, if possible, refer it to an appropriate agency. Complaints alleging employment discrimination on the basis of disability against a single individual may be referred to the U. S. Equal Employment Opportunity Commission for processing. Private individuals may also bring law suits against a public entity to enforce their rights under Section 504 and the Americans with Disabilities Act (ADA); and may receive injunctive relief, compensatory damages, and reasonable attorney's fees.

For Further Information, contact:

Director
 Office for Civil Rights
 U.S. Department of Health and Human Services
 200 Independence Avenue, SW - Room 509-F, HHH Building
 Washington, D.C. 20201
 Hotlines: 1-800-368-1019 (Voice) 1-800-537-7697 (TDD)

COMPLAINTS TO THE DEPARTMENT OF EDUCATION, TITLE IX BASIS

Kansas City Office (OCR Office for Kansas)
 Office for Civil Rights
 U.S. Department of Education
 One Petticoat Lane
 1010 Walnut Street, 3rd floor, Suite 320
 Kansas City, MO 64106
 Telephone: 816-268-0550
 FAX: 816-268-0599; TDD: 800-877-8339
 Email: OCR.KansasCity@ed.gov

U.S. Department of Education
 (OCR National Headquarters)
 Office for Civil Rights
 Lyndon Baines Johnson Department of Education Bldg.
 400 Maryland Avenue, SW
 Washington, DC 20202-1100
 Telephone: 800-421-3481
 FAX: 202-453-6012; TDD: 800-877-8339
 Email: OCR@ed.gov

To file complaints of discrimination with OCR, you may use the online complaint form available at: <http://www.ed.gov/ocr/complaintintro.html> or send a letter to the OCR enforcement office for the State of Kansas.

COMPLAINTS TO THE DEPARTMENT OF EDUCATION AND/OR ATTORNEY GENERAL'S OFFICE, BY STATE

Department of Education and Attorney General Contact Information by State			
State	Department of Education State Listing	Department of Education State Website	Attorney General State Contact
Alabama	Alabama Commission on Higher Learning Education	http://ache.edu/	Alabama
Alaska	Department of Education and Early Development	http://www.eed.state.ak.us/	Alaska
Arizona	Department of Education	http://www.azed.gov/	Arizona
Arkansas	Department of Higher Education	http://www.adhe.edu/	Arkansas
California	California Postsecondary Education Commission	http://www.cpec.ca.gov/	California
Colorado	Department of Higher Education	http://highered.colorado.gov/	Colorado
Connecticut	Department of Education	http://www.sde.ct.gov/	Connecticut
Delaware	Department of Education	http://www.doe.k12.de.us/	Delaware
Florida	Department of Education	http://www.fldoe.org/	Florida
Georgia	Department of Education	http://www.gadoe.org/Pages/Home.aspx	Georgia
Hawaii	Department of Education	http://doe.k12.hi.us/	Hawaii
Idaho	State Board of Education	http://www.boardofed.idaho.gov/	Idaho
Illinois	Board of Higher Education	https://www.ibhe.org/	Illinois
Indiana	Commission for Higher Education	http://www.in.gov/che/	Indiana
Iowa	Department of Education	http://educateiowa.gov/	Iowa
Kansas	Department of Education	http://www.ksde.org/	Kansas

Revision Approved by PC: 10-29-18
 Revision Approved by IDC: 10-29-18

Kentucky	Council on Postsecondary Education	http://cpe.ky.gov/	Kentucky
Louisiana	Department of Education	http://www.doe.state.la.us/	Louisiana
Maine	Department of Higher Education	https://www1.maine.gov/doe/learning/highered	Maine
Maryland	Higher Education Commission	http://www.mhec.state.md.us/	Maryland
Massachusetts	Department of Higher Education	http://www.mass.edu/	Massachusetts
Michigan	Department of Education	http://www.michigan.gov/mde	Michigan
Minnesota	Office of Higher Education	http://www.ohe.state.mn.us/	Minnesota
Mississippi	Department of Education	http://www.mdek12.org/	Mississippi
Missouri	Department of Higher Education	http://dhe.mo.gov/	Missouri
Montana	Department of Education	https://www.mt.gov/education/default.aspx	Montana
Nebraska	Department of Education	http://www.education.ne.gov/	Nebraska
Nevada	Department of Education	http://www.doe.nv.gov/	Nevada
New Hampshire	Department of Education, Higher Education	http://www.education.nh.gov/highered/	New Hampshire
New Jersey	Commission on Higher Education	http://www.state.nj.us/highereducation/	New Jersey
New Mexico	Department of Education	https://webnew.ped.state.nm.us/	New Mexico
New York	Office of Higher Education	http://www.highered.nysed.gov/	New York
North Carolina	State Board of Education	https://stateboard.ncpublicschools.gov/	North Carolina
North Dakota	Department of Public Instruction	http://www.dpi.state.nd.us/	North Dakota
Ohio	Department of Education	http://education.ohio.gov/	Ohio
Oklahoma	Department of Education	https://sde.ok.gov/	Oklahoma
Oregon	Department of Education	https://www.oregon.gov/ode/pages/default.aspx	Oregon
Pennsylvania	Department of Education	https://www.education.pa.gov/Pages/default.aspx	Pennsylvania
Rhode Island	Department of Elementary & Secondary Education	http://www.ride.ri.gov/	Rhode Island
South Carolina	Commission on Higher Education	http://www.che.sc.gov/	S. Carolina
South Dakota	Department of Education	http://doe.sd.gov/	S. Dakota
Tennessee	Higher Education Commission	https://www.tn.gov/thec.html	Tennessee
Texas	Higher Education Commission Board	http://www.thecb.state.tx.us/	Texas
Utah	State Board of Education	http://www.schools.utah.gov/	Utah
Vermont	Department of Education	http://education.vermont.gov/	Vermont
Virginia	Department of Education	http://www.doe.virginia.gov/	Virginia
Washington	Student Achievement Council	https://wsac.wa.gov/	Washington
West Virginia	Department of Education	https://wvde.us/	West Virginia
Wisconsin	Higher Educational Aids Board	http://www.heab.state.wi.us/	Wisconsin
Wyoming	Department of Education	http://edu.wyoming.gov/	Wyoming
Washington DC	Office of the State Superintendent of Education	http://osse.dc.gov/	Washington DC

1. Student Complaint Procedures

<https://www.kwu.edu/sites/default/files/3.%20Student%20Complaint%20Policy%2004.03.19.pdf>

2. Petition to KWU Form

<https://www.kwu.edu/about-kwu/policies>

3. Resolve Issues with Online Course – KWU Online page

<http://www.kwu.edu/academics/kwu-everywhere/resolve-issues-with-your-online-course> **OR**

http://www.kwu.edu/sites/default/files/Institutional%20Complaint%20Policy%20and%20Procedure_0.pdf

Online Faculty and Student Handbook

<http://www.kwu.edu/sites/default/files/KWU%20Online%20Handbook%20-%20202.26.18.pdf>

4. Grade Appeal Procedure – Catalog p. 29

http://www.kwu.edu/sites/default/files/1819%20Catalog%20Online_0.pdf

5. Satisfactory Academic Progress Standards – Catalog pp. 30-31

http://www.kwu.edu/sites/default/files/1819%20Catalog%20Online_0.pdf

6. Academic Honor Code – Catalog pp. 32-33

http://www.kwu.edu/sites/default/files/1819%20Catalog%20Online_0.pdf

7. Involuntary/Administrative Withdrawal – Catalog p. 43

http://www.kwu.edu/sites/default/files/1819%20Catalog%20Online_0.pdf

8. Transfer Policies Published – Catalog pp. 12-13

http://www.kwu.edu/sites/default/files/1819%20Catalog%20Online_0.pdf **OR**

www.kwu.edu/academics/enrollment-and-registration/transfer-credit-equivalency-guides