



Position Description

Accounts Receivable Specialist

APPLICATION PROCESS AND HIRING TIMELINE INFORMATION

To apply for this position, you should submit:

1. [KWU Employment Application](#)
2. Cover letter,
3. Resume/curriculum vitae,
4. Three references,
5. Desired salary (may be entered on application)
6. Please email your application materials to hr@kwu.edu.

The timeline for filling this position is:

- Applications will be taken until the position is filled.
- Interviews will begin when qualified applicants are identified and continue until a hiring decision is made.
- The position starts as soon as possible.

KWU is an Equal Opportunity Employer and encourages diversity in employment. We will check references of past employers and personal references. We will acknowledge receipt of your application as soon as we receive it.

ADMINISTRATIVE INFORMATION

POSITION TITLE: Accounts Receivable Specialist

POSITION'S OPERATING GROUP: Business Office

GROUP'S PURPOSE AND MAJOR RESPONSIBILITIES: The purpose of the Business Office group is to provide and manage the financial and supporting operational services of the university. Major responsibilities include: 1) recording all financial transactions in an accurate and timely manner, 2) collect student accounts receivable (credit, ACH, cash, check) and process the transaction to post to appropriate accounts, 3) providing analysis of student account balances and collections, 5) Print and mail student statements, 6) make student adjusting entries on student accounts, 7) performing billing and pre-billing processes, and 8) run credit balance reports and provide accurate analysis of student refunds required and on a timely basis.

POSITION'S DEPARTMENT: Business Office

DEPARTMENT'S PURPOSE AND MAJOR RESPONSIBILITIES: To provide accurate and timely recording of all financial transactions related to the university and the creation of accurate and timely financial reports (Income Statement, Balance Sheet, Cash Flow Statement, etc.) which provide senior management the information necessary for effective and efficient financial analysis and decision-making.

POSITION'S DIRECT SUPERVISOR: VP of Finance / CFO

DATE POSITION LAST REVIEWED OR ANALYZED: September 2025

POSITION'S EMPLOYMENT STATUS: Full-Time, Staff, Non-Exempt, At-Will

POSITION'S SALARY OR SALARY RANGE AND BENEFITS: Salary to be determined at hiring based on the person's qualifications and experience.

POSITION INFORMATION

POSITION'S SUMMARY: Advance the mission of Kansas Wesleyan University, primarily through managing and executing cash receipting and bad debts for students, and all institutional offices.

POSITION WORKS WITH: The Business Office staff of four to six people, including two to three people who work directly in the Business Office Department, and is part of the Financial/Operations group which consists of 15-

20 employees. This position works directly with the Advancement Office to ensure proper coding and processing of gift, alumni, and grant funds. In addition, the Business Office works as a team and each member steps into assist any and all students, faculty, and staff, no matter the subject matter.

POSITION'S STAFF AUTHORITY: None

POSITION'S BUDGET AUTHORITY: None

POSITION'S PHYSICAL WORKING CONDITIONS: 90% Office environment and 10% campus environment. Position requires standing, sitting, stooping, filing, keyboarding/typing, speaking, seeing, hearing, walking and other similar motions and activities.

POSITION'S UNUSUAL HAZARDS OR WORKING CONDITIONS: Must handle cash and confidential information in an open office environment.

POSITION'S REQUIRED REGULATORY REQUIREMENTS: Required to follow Payment Card Industry Data Security Standard (PCI-DSS), at <https://www.pcisecuritystandards.org>, and Family Education Rights and Privacy Act (FERPA), at <https://www2.ed.gov/policy/gen/guid/fpco/ferpa/index.html>.

POSITION'S EQUIPMENT: University phone system, University computer system, Jenzabar/CX information system, desk top computer.

POSITION'S WORK SCHEDULE: Monday through Friday 8 a.m. to 5 p.m. schedule with additional hours as required by university and group needs.

POSITION'S TRAVEL REQUIREMENTS: Minimal, and usually related to off-campus personal development or off-campus meetings.

POSITION DUTIES AND PERFORMANCE STANDARDS

POSITION'S ESSENTIAL DUTIES:

1. **STUDENT ACCOUNTS (50%):** Provides full A/R processing cycle for students and other institutional accounts.
 - a. Manages Master Student Payment Plans workbook, assesses payment plan charges to student accounts.
 - b. Generates and posts all student ACH payments to student accounts.
 - c. Manages all student ACH returns via Bank ACH processing and charges student accounts accordingly.
 - d. Runs and reviews monthly statements for possible errors, seeks approval for any corrections, and posts accordingly.
 - e. Reviews credit balance reports bi-weekly and ensures accuracy of student refunds to be processed.
 - f. Reviews student accounts monthly for writing off and sending to the collection agency.
 - g. Places and removes financial holds on student accounts for non-payment or any other hold reason in accordance with an approved payment plan.
 - h. Assists with developing collection strategies and processes.
 - i. Maintain confidential student files according to FERPA.
2. **CASH HANDLING/RECEIPTING FUNDS (40%):** Receipts, deposits, and creates reconciliation logs for all incoming funds for the University.
 - a. Provides students, and other internal/external patrons, with accurate and timely account information.
 - b. Receipts all forms of payments on account and/or sales via cash, credit card, wire, voucher, ACH, etc., according to cash handling and receipting policies and procedures, and PCI regulations; preparing the bank deposits with such receipts
 - c. Generates cash journals for gifts and provides information to Advancement Office.
 - d. Balances all drawers and makes required general ledger postings.
 - e. Ensures proper general ledger coding of receipts and processes. Asks questions if not sure about coding or receipt.
 - f. Assess fees for bank returned items, i.e. NSF checks, stop payments, closed accounts and credit card payments, i.e., convenience fee.
 - g. Charge monthly rent to non-student renters and facility rental fees.
3. **POSITION'S OTHER DUTIES (10%):**

- a. Manage petty cash fund and make appropriate journal entries to close out funds and expense receipts.
- b. Monthly reports as needed and special reports as requested.
- c. Student mandatory health insurance coordination, entry, monitoring, and reporting.
- d. Perform fiscal year end duties, such as rotating files to storage and setting up new files for receipt.
- e. Assist external auditors with annual audit requests.
- f. Maintains a complete task manual for job, which is a requirement of the annual review process.
- g. **PERFORMS OTHER APPROPRIATE AND REASONABLY REQUIRED DUTIES AS ASSIGNED BY THE POSITION'S SUPERVISOR.**

POSITION'S PERFORMANCE MEASURES AND STANDARDS: Actual performance measures and standards (goals) will be set at least annually, for each performance measure after consultation with the position holder and their direct supervisor.

1. Complete and up-to-date task manual, including screen shots and explanation of processes.
2. Compliance with PCI and FERPA.
3. Monthly entries occur without constant monitoring and reminders.
4. Funds are deposited in a timely fashion.
5. Clear understanding of the policies/procedures as to why receipts are posted in a specific way.
6. Performance Reviews
 - a. Informal weekly reviews of priorities and performance based on assigned tactical goals and objectives.
 - b. Formal annual review and goal setting to review past performance and set coming strategic and tactical goals and objectives for the coming year.

POSITION QUALIFICATIONS

EDUCATION:

- **MINIMUM REQUIRED:** High School Diploma or associates degree, and/or equivalent work experience in a similar role. One year of experience is equal to one year of education or any combination of education and experience which provides the necessary skill set to accomplish the essential duties of this position.
- **PREFERRED:** Bachelor's Degree

CERTIFICATIONS/LICENSES:

- **MINIMUM REQUIRED:** None
- **PREFERRED:** None

WORK EXPERIENCE:

- **MINIMUM REQUIRED:** Four years of cash handling, credit card processing and customer service.
- **PREFERRED:** More than four years of cashing handling, credit card processing, and customer service in a higher education environment.

KNOWLEDGE, SKILLS, ABILITIES, and ATTITUDES – KSAA's:

- **MINIMUM REQUIRED**
 - Demonstrate alignment with the mission and vision of KWU.
 - Demonstrate professional level of oral and written communication skills.
 - Demonstrate commitment to all customers, no matter the question or request, in a position and confident manner.
 - Demonstrate understanding and evidenced ability in applying best practices regarding cash handling and PCI regulations to day-to-day operations.
 - Demonstrate ability to be accurate and timely in processing all forms of payments and journal entries.

- Demonstrate ability to understanding the entire workflow structure in support of answering a high majority of questions and/or directing requesters to the correct department the first time.
- Demonstrate ability to learn, keep knowledge base up-to-date, and use automated banking systems.
- Demonstrate ability to produce high quality work while working independently or with limited supervision.
- Demonstrate ability to separate work from personal relationships in order to serve the customers.
- Demonstrate ability to maintain a high degree of confidentiality.
- Demonstrate ability to prioritize multiple and sometimes conflicting projects and responsibilities.
- Demonstrate proficiency in using Word and Excel, Outlook, and other administrative systems.
- Demonstrate ability to work well with others and in teams.
- Demonstrate ability to prioritize duties and to execute detailed work.
- Demonstrate punctuality and reliability in attendance.
- PREFERRED
 - None

NOTICE OF SPECIAL POSITION OR EMPLOYMENT REQUIREMENTS

1. THIS JOB DESCRIPTION IS NOT DESIGNED TO COVER OR CONTAIN A COMPREHENSIVE LIST OF ALL DUTIES AND RESULTS TO BE PERFORMED IN THIS JOB. DUTIES AND PERFORMANCE STANDARDS MAY BE ADDED, SUBTRACTED, AND/OR CHANGED BY YOUR SUPERVISOR AT ANY TIME DUE TO CHANGES IN DEPARTMENT OR UNIVERSITY REQUIREMENTS.
2. Unless exempt due to an employment contract signed by the President of Kansas Wesleyan University, all employees of Kansas Wesleyan are to be considered as an “at-will” employee.
3. All employees of Kansas Wesleyan University are considered “responsible employees” pertaining to Title IX regulations concerning both the prevention and reporting of sexual assault or harassment situations. As such, all employees must communicate with the Title IX Coordinator if they witness or hear about a sexual assault or harassment situation.
4. Kansas Wesleyan University is an equal opportunity employer and complies with EEOC and ADA employment requirements. It is and has been the policy of Kansas Wesleyan University to grant equal opportunity to all qualified persons without unlawful discrimination based on race, color, gender, age, national origin, ancestry, ethnicity, disability, sexual orientation, religion, or veteran status. To fulfill its mission as a United Methodist affiliated institution, preference in hiring shall be given to persons who can affirm the Institution’s mission.
5. All “offers of employment” are subject to a criminal background check prior to employment.